

V7 Water Boiler Warranty/Rebate Contractor Guide & V7 Rebate Form

Information to help in processing a V7 Warranty Claim (block replacement) or a V7 Homeowner Rebate

1. Evaluate and determine if V7 water boiler is leaking due to a manufacturing defect (potential warranty claim).
2. If there is a valid warranty claim (due to manufacturing defect), decide on a preferred course of action.
 - a. Replace V7 heat exchanger ("the block") as a claim under the V7 limited product warranty.
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 - b. Replace V7 with a new MPO-IQ or V8H boiler and request a Homeowner Rebate.
3. For a warranty claim to replace the V7 heat exchanger ("the block") **per the "original owner"** provision of the V7 limited warranty, **call Customer Service at 888-432-8887** to process a warranty claim for a V7 jacketed block (Note: removal and replacement is at the homeowner's expense). When calling be sure to have the following complete information:
 - V7 boiler serial number & coil information (if applicable)
 - Specific information on V7 boiler leak(s)
 - Contractor Name, Company, Address & Phone Number
 - Homeowner Name, Address & Phone Number
 - Original V7 Date of Installation
 - Distributor of choice for replacement pickup
4. If replacing V7 water boiler with a new MPO-IQ or V8H boiler (Note: Both installation and equipment are at homeowner's own expense), **call Customer Service at 888-432-8887**. For this option, **it does not need to be the original homeowner**. When calling be sure to have the following complete information:
 - V7 boiler serial number & coil information (if applicable)
 - Specific information on V7 boiler leak(s)
 - Contractor Name, Company, Address & Phone Number
 - V7 model number
 - Original V7 Date of Installation
 - Homeowner Name, Address & Phone Number
 - a. **Contractor will be provided with specific rebate value based on V7 manufacturing date.**
 - b. Contractor responsible for ordering MPO-IQ or V8H from local distributor and installation at homeowner's residence. The installation, miscellaneous equipment and the boiler are all at homeowner's expense.
 - c. Contractor is responsible for completing and submitting the V7 Homeowner Rebate form along with all pertinent information (see Rebate Form and Information below).

V7 Rebate Form *(use only for purchase of MPO-IQ / V8H replacement boiler)*

To be submitted only after (a) pre-approval has been made with Customer Service (see #4 above) and (b) after installation of new MPO-IQ or V8H qualifying boiler is completed at homeowner's residence.

Completed V7 Rebate Form must be accompanied by the following original documents as proof of purchase:

1. Retail Product Receipt/Homeowner Invoice
2. Retailer/Contractor Name, Address, and Phone Number
3. Purchase Price for Qualifying MPO-IQ or V8H Boiler
4. Product Installation Date at Homeowner's Residence
5. Date "Paid in Full" or Homeowner Payment Terms

Mail completed form along with all original receipts and required information to:

U.S. Boiler Company, Inc.
V7 Rebate Program
P.O. Box 3020
Lancaster, PA 17604-3020

NOTES:

Incomplete rebate applications cannot be processed. Keep a copy of your completed forms and required documentation for your records. Submitted application forms and accompanying documentation will become the property of U.S. Boiler Company, Inc.

A rebate check will be mailed direct to the homeowner in approximately 6-8 weeks unless application is selected for certification which may result in additional processing time.

This program is subject to change or be cancelled at any time. Contact Customer Service at 888-432-8887 for more information.



Homeowner Name: _____
Street Address: _____
City, State, Zipcode: _____
Homeowner Phone No. Area Code () _____
Contractor Name: _____
Street Address: _____
City, State, Zipcode: _____
Daytime Phone No. Area Code () _____
Original V7 Model # _____ V7 Serial # **Must be 8 digits**
New Boiler Model # _____ New Serial # **Must be 8 digits**
Installation Date: _____ Rebate Amount: \$ _____
Contractor Signature: _____
Homeowner Signature: _____

By signing and redeeming this form, I (contractor) am legally verifying that the replaced V7 boiler was leaking due to a manufacturing defect and the required documentation information (such as serial numbers, addresses, invoicing, etc.) is correct based on my knowledge. The replacement MPO-IQ or V8H boiler was installed in place of the defective V7 unit (as approved by U.S. Boiler Company Customer Service Department. This installation cost was deemed reasonable and fair based on regional market conditions.